

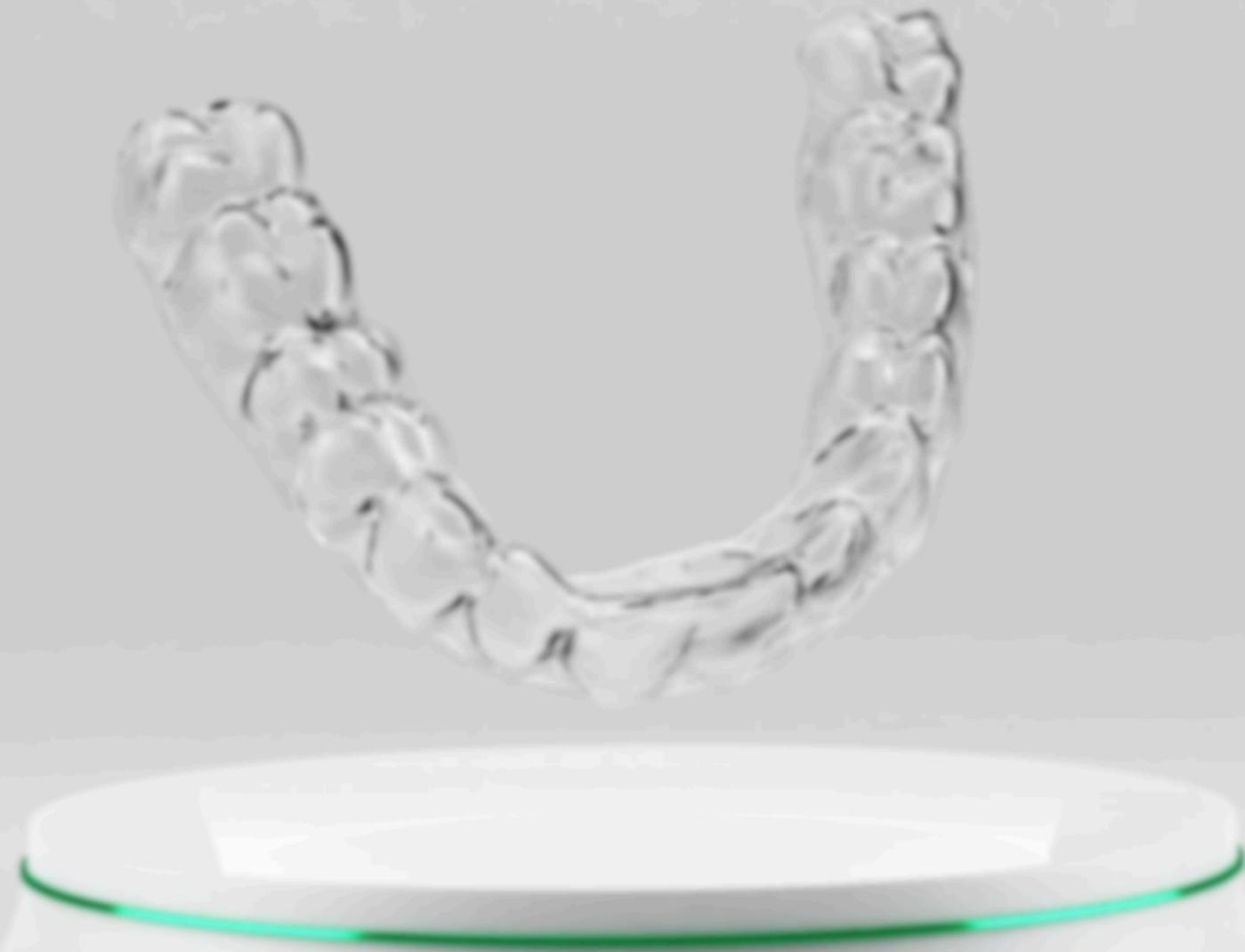


How to Register on the Aligner Portal

Username

Password

Remember me Show my password



 Aligner Portal

 Remember me

[Recover my password](#)



Fill up the mandatory fields

Clinic / Business name *

First Name *

Last Name *

Email *

Your valid email address

Username *

Several special characters are allowed, including space, period (.), hyphen (-), apostrophe ('), underscore (_), and the @ sign.

Password *

Password strength: Strong

Confirm password *

Passwords match: yes

Provide a password for the new account in both fields.

Reference (Optional)

Telephone

To join an existing network, enter the unique **'Reference Code'** during registration.

Reference (Optional)

Register and wait for your account to be activated by your network's administrator.

Username

Several special characters are allowed, including space, period (.), hyphen (-), apostrophe ('), underscore (_), and the @ sign.

Password *

Password strength: Strong

Confirm password *

Passwords match: yes

Provide a password for the new account in both fields.

+63 956 130 2000

Shipping Address *

Country *

Germany

City *

Postal Code *

State/Province

Register



Admin Features

👉 Go to page 👈

[How to Activate a User's Account and Update/Review Profile Information](#)

[How to Assign a Case to a User](#)



How to Activate a User's Account and Update/Review Profile Information



Overview



Add New Case



Direct Manufacturing

In Planning

0

In Production

1

Waiting for Approval

0

Draft

1

Rejected Plans

0

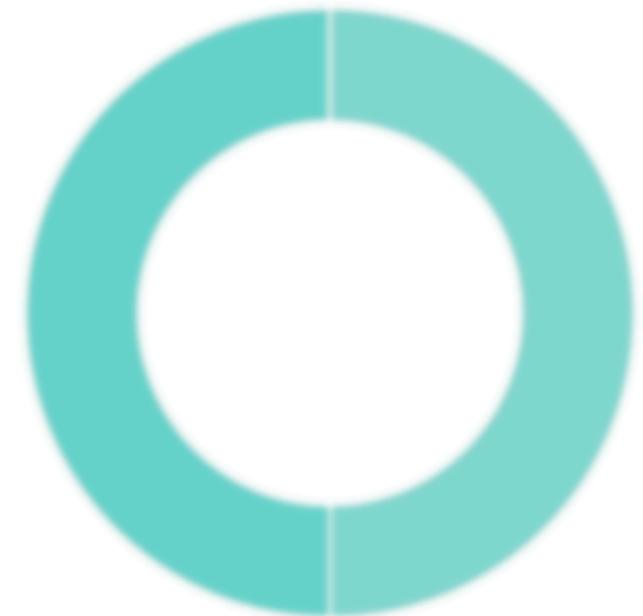
Shipped

0

Total Cases

2

- Drafts
- In Planning
- Waiting for Approval
- Rejected Plans
- In Production
- Shipped



View the list of users

Search a Product type, Patient or Case ID



Case status



From dd/mm/yyyy



To dd/mm/yyyy



Case ID	Patient	Dentist Name	Laboratory	Case Status	Product Type	Created	Updated	Accepted
100	test	gpench		In Production	Retainer	08.05.2024	08.05.2024	
101	karin amoch	Fernando		Draft	Clear Aligner	08.02.2024	08.02.2024	

Search by Name

Account status

Apply

Name	Account status	Apply
Planner		

Planner

Select the user



Doctor
Planner Planner
plannerx@clearxaligners.com

Clinic name : Planner
Mobile :
Country: Afghanistan
City : 1
Postal code : 1
Adress : 1

Edit

From the user's profile, click 'Edit'



First Name *

Planner

Last Name *

Planner

Clinic / Business name *

Planner

Email address *

plannerx@clearxaligners.com

New Password

[Empty password field]

Password strength:



Confirm New Password

[Empty confirm password field]

Account Status

Blocked

Active

Accounts are blocked by default to allow you to only activate known users.

As an admin, you can update all the fields for users that joined your network.

Activate the account of the user

* Please reach out to our team if you are updating the shipping details.*

Save the change

Shipping Address *

1

Country *

Afghanistan

City *

1

Postal Code *

1

State/Province

1

Language settings

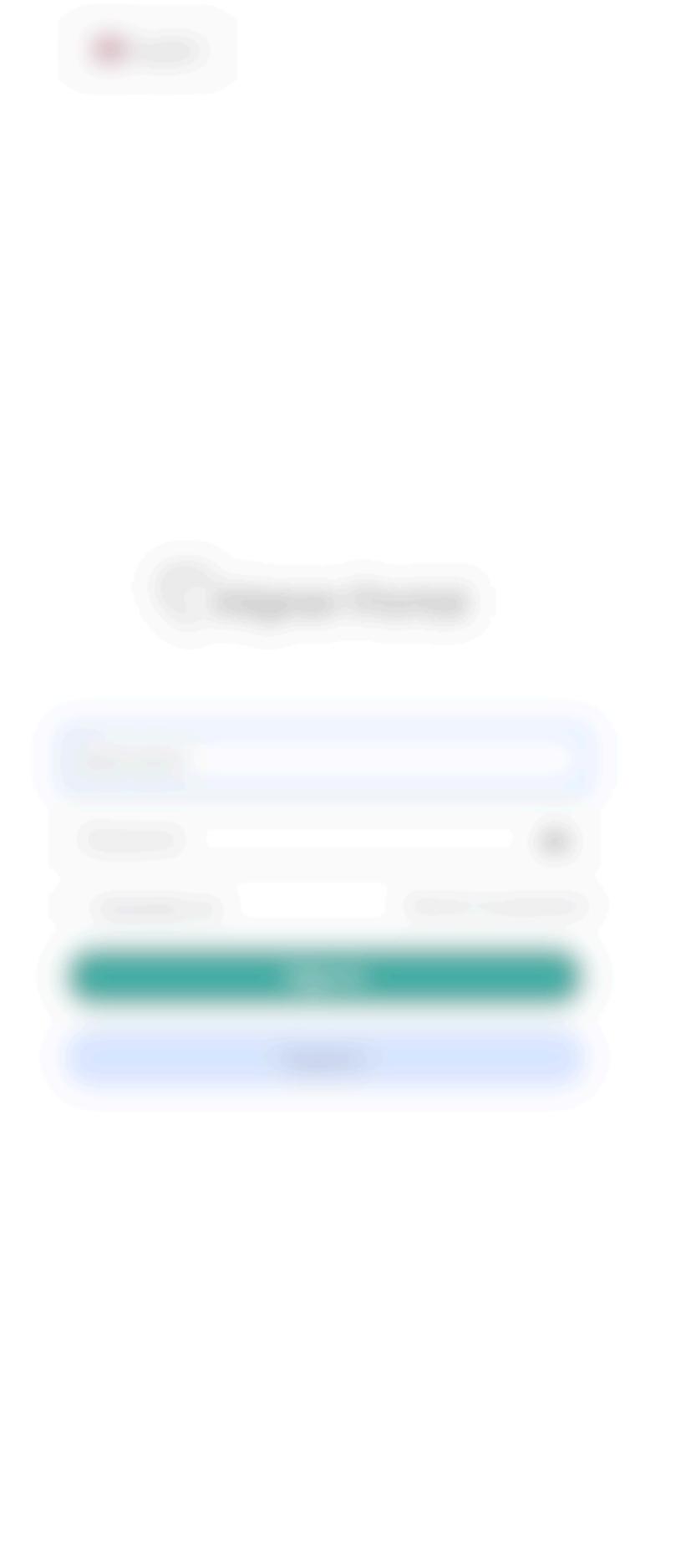
Site language

English

Save

 Aligner Portal

How to Assign a Case to a User



Overview



Add New Case

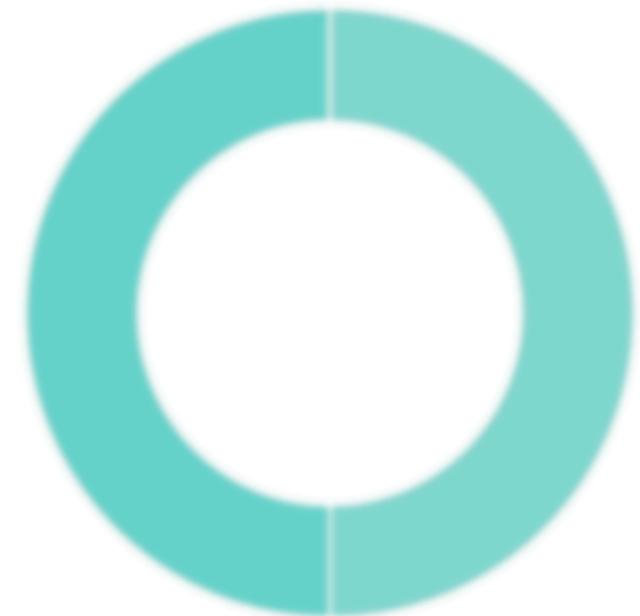


Direct Manufacturing

Total Cases

2

- Drafts
- In Planning
- Waiting for Approval
- Rejected Plans
- In Production
- Shipped



In Planning

0

In Production

1

Waiting for Approval

0

Draft

1

Rejected Plans

0

Shipped

0

Search a Product type, Patient or Case ID



Case status



From dd/mm/yyyy



To dd/mm/yyyy



Case ID	Patient	Dentist Name	Laboratory	Case Status	Product Type	Created	Updated	Accepted
100	test	gpench		In Production	Retainer	08.05.2024	08.05.2024	
101	karin amoch	Fernando		Draft	Clear Aligner	08.02.2024	08.02.2024	

Open your Case List

Search (By Patient name) Case Type Select status Search by Created Date Search by Updated Date Case ID Apply Filter Clear Filter

Case ID	Patient	Dentist Name	Laboratory	Case Status	Product Type	Created	Updated	Accepted
🔗 232	Demo Test	Test_user		Shipped	Clear Aligners	28.05.2024	31.05.2024	28.05.2024
	test patient	Doctor		In Planning	Clear Aligners	28.05.2024	28.05.2024	
	Test Patient	Test_user		In Planning	Clear Aligners	28.05.2024	28.05.2024	
	Test Patient	Test_user		In Production	Retainer	28.05.2024	28.05.2024	
🔗 228	test patient	Test_user		In Planning	Clear Aligners	27.05.2024	27.05.2024	
🔗 227	Patient Test	Test_user		In Planning	Clear Aligners	24.05.2024	24.05.2024	
🔗 226	Boguena Test	Test_user		In Production	Retainer	24.05.2024	24.05.2024	
🔗 225	Boguena Test	Test_user		In Production	Clear Aligners	24.05.2024	24.05.2024	
🔗 224	Test Patient	Test_user		In Production	Retainer	23.05.2024	23.05.2024	
🔗 223	Test Test	Test_user		In Production	Retainer	23.05.2024	23.05.2024	
🔗 222	Test Patient	Test_user		In Planning	Clear Aligners	23.05.2024	23.05.2024	
🔗 221	Test Beatriz	Test_user		In Planning	Clear Aligners	23.05.2024	23.05.2024	
🔗 220	Test DM-Aligner	Test_user		In Production	Clear Aligners	23.05.2024	23.05.2024	
🔗 219	Test Patient	Test_user		In Production	Retainer	23.05.2024	23.05.2024	
🔗 218	Patient Test	Test_user		In Production	Retainer	22.05.2024	22.05.2024	
🔗 217	Test Adam	Test_user		In Planning	Clear Aligners	21.05.2024	22.05.2024	

Select the case that you want to assign to a user.





Denis Test
Case 1234

- Case 1234
- Case 5678
- Case 9012
- Case 3456
- Case 7890
- Case 2345
- Case 6789
- Case 0123
- Case 4567
- Case 8901
- Case 2109

Treatment Information

Order No:
2023-001-001

Order Dt:
2023-01-01

Request Dt:
2023-01-01

Assign Doctor : TEst user

Assign Doctor :
Doctor FN Doctor LN
Lab FN Lab LN
✓ TEst user

Assign

Select the new case owner from the dropdown menu

Assign to save the change



Treatment Plans

Order No: 2023-001-001 | Case No: 1234 | Status: Pending

Clinical data

Case No: 1234

Treatment Type: Orthodontics

Files

Aligner 1





How to Submit an Aligner Case for Treatment Planning



Overview

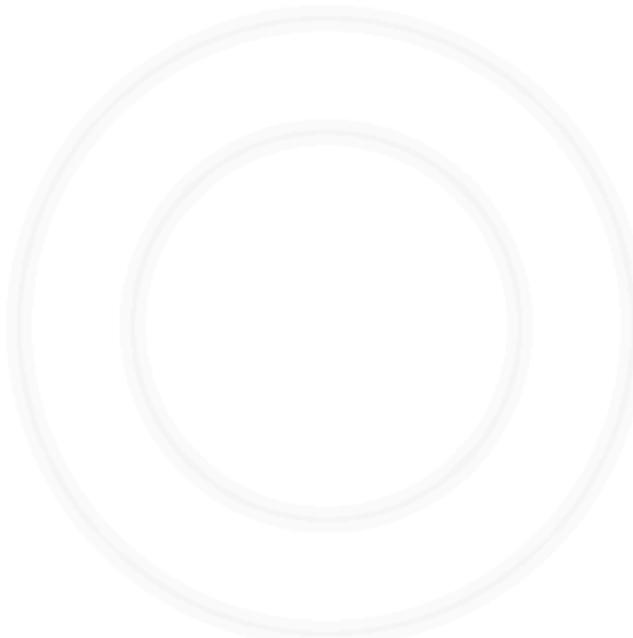

New Aligner Order


Manufacturing aligners (No Treatment plans OR Remakers)

Total Cases

0

- Draft
- In Planning
- Waiting for Approval
- Approval Pass
- In Production
- Shipped



In Planning
0

In Production
0

Waiting for Approval
0

Approval Pass
0

Approval Pass
0

Shipped
0

Q

Case status

From: all/all/all/all

To: all/all/all/all

No results were found. Check your spelling or try with a different keyword.

1/1

New case

Product Type Patient Details Treatment Request File Upload & Confirmation



Clear Aligners (3D Aligners)



Metal Retainer

Next

New case

Product Type | **Patient Details** | **Treatment Request** | **File Upload & Confirmation**

First Name

Last Name *

Gender * Male Female Prefer not to say

Date of Birth

Country

Fill in the mandatoy fields

Date of Birth is not mandatory but always helpful when creating a treatment plan.

Country is not mandatory but helpful for keeping accurate records.

Back

Next



Proceed to the next step

Click on a tooth to add any special information related to individual teeth, such as implants, bridges, or other details.
(This step can be skipped if no information is required for any tooth.)

Tooth Chart Please indicate on Tooth State if necessary

UR7	UR6	UR5	UR4	UR3	UR2	UR1	UL1	UL2	UL3	UL4	UL5	UL6	UL7
LR7	LR6	LR5	LR4	LR3	LR2	LR1	LL1	LL2	LL3	LL4	LL5	LL6	LL7

From the dropdown, select the applicable note for each tooth

Tooth UR2

- None -

- None -
- Missing
- Planned for extraction
- Inlay / Onlay / Filling
- Crown
- Bridge
- Implant
- Retained deciduous
- Please do not move

Tooth UR2

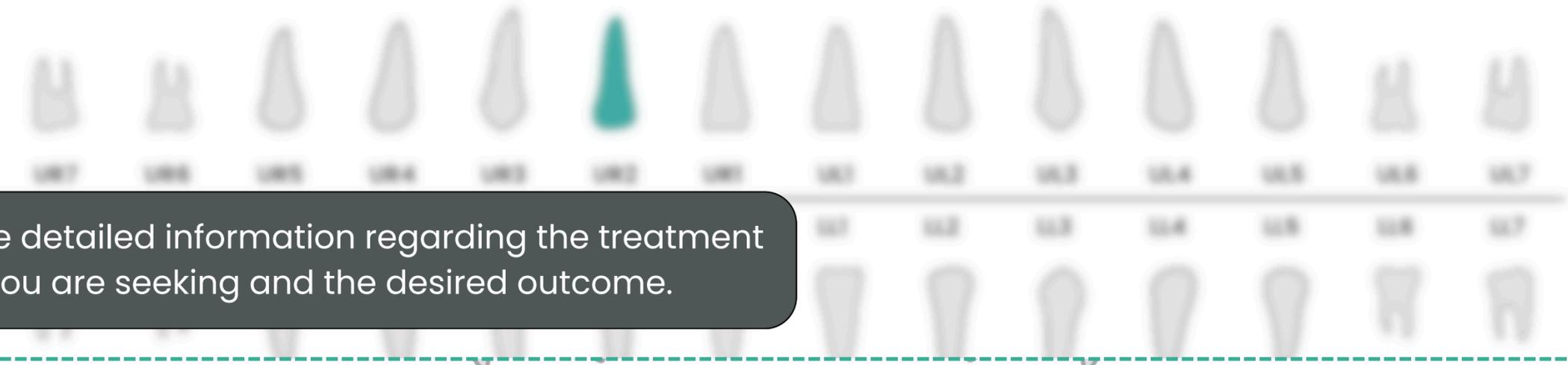
Planned for extraction

Save to apply changes

New case

Product Type Patient Details **Treatment Request** File Upload & Confirmation

Both Chart Teeth include on both sides if necessary



Provide detailed information regarding the treatment you are seeking and the desired outcome.

Doctor's Instructions

[Empty text input field for Doctor's Instructions]

Teeth **Both sides** Upper Arch Lower Arch

Treatment Type **3-3 Social Smile** 3-3 Pre-invisalign to pre-invisalign 3-7 Full Treatment **As Recommended**

Design **Standard** Express

Treat * Both arches Upper Arch Lower Arch

Treatment Type * 3-3 Social Smile 5-5 Pre molar to pre molar 7-7 Full Treatment As Recommended

Overjet * Maintain Improve

Overbite * Maintain Improve

Midline * Maintain Improve

For each category, select the option that applies to your request

IPR * Yes No As Recommended

Attachments * Yes No As Recommended

We recommend selecting **'As Recommended'** for IPR and attachments. Otherwise, we will inform you about possible deviations necessary to achieve desired results.

Doctor's Instructions

Patient is happy with Phase 1, please produce phase 2

Use the **'Doctor's Instructions'** field to specify your preferences for the treatment plan. If a pontic is required, specify the tooth and add the shade (A1, A2, or A3).

Back

Save

Proceed to next steps



New case

Product Type

Patient Details

Treatment Request

File Upload & Confirmation

Impression Type *

Intraoral Scan

Desktop Scan

Silicone Impression

Upper scan(.stl)

Choose File

Lower scan(.stl)

Choose File

Bite scan(.stl)

Choose File

The upload of a bite scan is recommended for more accuracy

Select the type of scan that will be uploaded

Submission of both arches, **upper and lower**, is **mandatory** for treatment planning request. Bite Scan is ideal to for a more safe and predictable movement

Scans must be uploaded in STL format

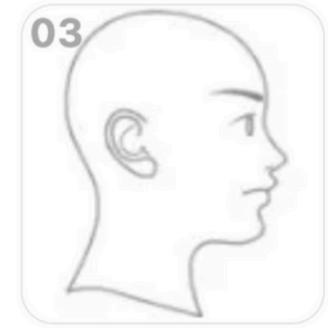
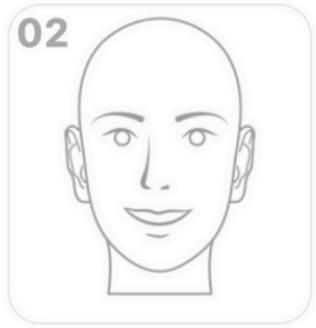
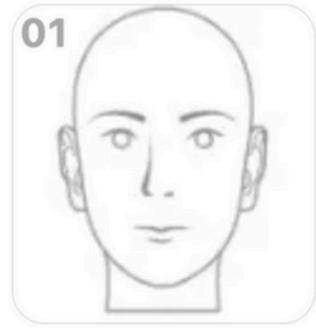


File name (0)

Choose file

Required fields are indicated by an asterisk

Clinical Photos (Please click on the images below to upload photos)



Add a new file

Choose file

Other documents / Photos

Extraoral photos are helpful for optimal planning

Follow the guide of which photos to upload. Visual samples are available on each field.

- Frontal bite
- Upper and lower occlusal
- Left and right lateral view



Radiographs

Add a new file

Choose File

An **x-ray** is used to assess the roots and bone structure and highly recommended for optimal, predictable, and safe planning.

Other documents / Photos

Add a new file

Choose File

For additional files, upload them using the **'Other documents/Photos'** button.

I hereby confirm that I have filled out the form completely and truthfully. *

I hereby confirm that I have read and accepted the Privacy policy. Furthermore, I agree to the processing of related data. * [Privacy Policy](#)

Confirm that everything has been filled completely and truthfully.
Read and confirm the privacy policy.

Back

Save

Create the draft

Dashboard > Case List

Case 123 has been created. Please check the information for completeness and correctness and release the case for planning by clicking on 'Submit case'.
Case [123](#) has been created.

Submit the case

'Submit the case' to send to production

Edit Case to go back. **Delete Case** to cancel and remove case from the portal.

Each saved case will go through a DRAFT stage which will allow you to make changes before submitting the final request.

Once your draft has been created, review the details thoroughly.

TP
Test Patient
(Case 123)

View
Edit
Delete

Treatment Information

Case Name	Treatment Type
Created At	Updated At
Accepted At	Original Case



Clinical data

You will find all previously uploaded documents and information inside the draft, allowing you to review them before finalizing the case submission.

Add Other Documents

OPTIONAL
'Add Other Documents' allow you to upload new files to a case that's already been submitted.

T Add New Comment *

*** Use this field to ask questions. Our team will respond within 1 business day***

Save

Dashboard > Case List

The case has been submitted.

A confirmation banner will appear after you submit the case



Case ID182

Treatment Information

Case Name TP Case	Treatment Type TP Treatment
Created At 12/12/2023	Updated At 12/12/2023
Assigned To Dr. Smith	Report Case TP Report



TP Report



Treatment Plans

No treatment plans yet

A unique Case ID will be generated

To protect the privacy of the patient, always refer to the case ID when communicating with our team.

Clinical data

TP Case

Treatment Type
TP Treatment

Files

TP Report

Dashboard > Case List

You will receive an email notification when the Treatment Plan Simulation is uploaded or when comments from our specialists are added to the case.

TP
Test Patient
12345678

Case
12345678

Case
12345678

Case
12345678

Case
12345678

Case
12345678

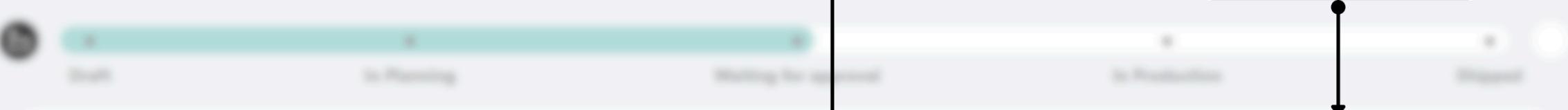
Treatment Information

Case Name
12345678

Treatment Type
12345678

Created At
12/31/2023 10:00:00 AM

Updated At
12/31/2023 10:00:00 AM



Treatment Plans

12345678

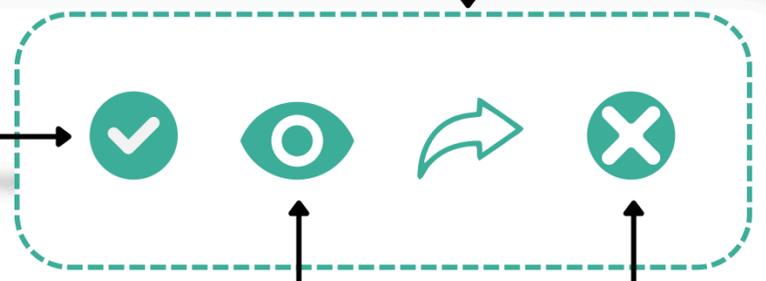
12/31/2023 10:00:00 AM

Accept the plan to proceed with production

Share the link without giving the viewer access to the portal

View the simulation

Reject the plan



Plan | Add Source | Add Refinement



Test Patient
(Case #123)

- My Case
- My Files
- My Orders
- My Settings
- My Account
- My Profile
- My Notifications
- My Support
- My Help

Treatment Information

Order Name
TP Case

Created At
2023-01-01 10:00:00

Updated At

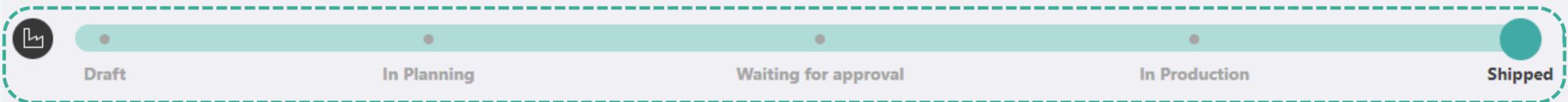
Treatment Type
TP Treatment

Updated At
2023-01-01 10:00:00

Created At



Once accepted, the status will change to **'In Production'** and **'Shipped'** accordingly.



Treatment Plans

Name	Status	Created At	Updated At
TP Case	In Production	2023-01-01 10:00:00	2023-01-01 10:00:00

Clinical data

Case Name
TP Case

Created At

Treatment Type
TP Treatment

Created At

Files

Thumbnail [Activate Windows
Go to Settings to activate Windows.](#)

Other documents / Photos



Aligner Portal

Dashboard Overview





Overview

Complete case list

Order options



New Aligner Order

Full Service



Upload STLs for manufacturing aligners (No Treatment plan) OR

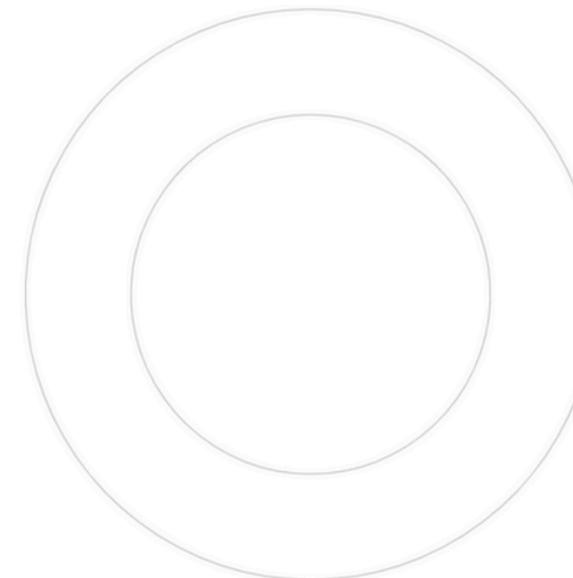
Fabrication only

Case status chart

Total Cases

0

- Drafts
- In Planning
- Waiting for Approval
- Rejected Plans
- In Production
- Shipped



In Planning

0

In Production

0

Waiting for Approval

0

Draft

0

Rejected Plans

0

Shipped

0

Overview of the number of cases under each status

Your most recent case submissions

Search...



Case status



From dd/mm/yyyy



To dd/mm/yyyy



No results were found. Check your spelling or try with a different keyword.

5



 Aligner Portal

How to Review Your Case List



Overview



Add New Case



Direct Manufacturing

Total Cases

0

- Idle
- In Planning
- Waiting for Approval
- Request Plan
- In Production
- Shipped



In Planning

0

In Production

0

Waiting for Approval

0

Request Plan

0

Request Plan

0

In Production

0

Search a Product type, Patient or Case ID



Case status



From date/timezone

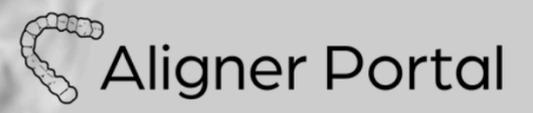


To date/timezone



No results were found. Check your spelling or try with a different keyword.





How to Submit an Aligner Case for Direct Manufacturing



Remember me [Recover my password](#)

[Sign In](#)

[Register](#)

Overview



New Aligner Order



Upload STLs for manufacturing aligners (No Treatment plan) OR Retainers

In Planning

0

In Production

0

Waiting for Approval

0

Draft

0

Rejected Plans

0

Shipped

0

Total Cases

0

- Drafts
- In Planning
- Waiting for Approval
- Rejected Plans
- In Production
- Shipped



Search...



Case status



From dd/mm/yyyy



To dd/mm/yyyy



No results were found. Check your spelling or try with a different keyword.

5

New case

Product Type

Patient Details

File Upload & Confirmation



Clear Aligners (3D Aligners)



File

Next

New case

Product Type

Patient Details

File Upload & Confirmation

Fill in the mandatory fields

Last Name *

Patient

First Name

Test

Gender *

Male

Female

Prefer not to say

Date of Birth

mm/dd/yyyy

Email

Country

- None -

Country is not mandatory but helpful for keeping accurate records

Back

Next

Proceed to the next step

New case

Product Type

Patient Details

File Upload & Confirmation

Select the arch that require aligners

Treat *

Both arches

Upper Arch

Lower Arch

Allowed types: zip tar png jpg jpeg pdf. *

[BiteScan_3.stl](#)



[LowerJawScan_0.stl](#)



[UpperJawScan_0.stl](#)



Add a new file

Choose File



Upload by clicking **'Choose file'**

Comment

Important notes can be added in the **Comment** field

I hereby confirm that I have filled out the form completely and truthfully.

I hereby confirm that I have read and accepted the Privacy policy.

Confirm that everything has been filled completely and truthfully. Read and confirm the privacy policy.

Back

Save



Save to **create the draft**

Dashboard > Case List

Case 123 has been created. Please check the information for completeness and correctness and release the case for planning by clicking on 'Submit case'.
Case [123.123.123](#) has been created.

Submit the case

Edit Case Delete Case



Test DM Aligner

Treatment Information

Case Name
123.123.123
Created At
2023-01-01 12:00
Assigned To
Test DM Aligner

Treatment Type
123.123.123
Assigned To
Test DM Aligner



Submit the case to send to production.

Edit Case to go back. **Delete Case** to cancel submission and remove from the portal.

Each saved case will go through a DRAFT stage which will allow you to make changes before submitting the final request.

Once your draft has been created, review the details thoroughly.

Case 220 has been created. Please check the information for completeness and correctness and release the case for planning by clicking on 'Submit case'.
Case [Test DM-Aligner](#) has been created.

Submit the case Edit Case Delete Case

TD

Test DM-Aligner
Case ID220

Gender
Male

Year of birth

Country
DE

City

Email

Patient number
aba0514f-5972-46ce-9bf0-918c18d31471

Treatment Information

Doctor Name
Test User

Created At
23-05-2024

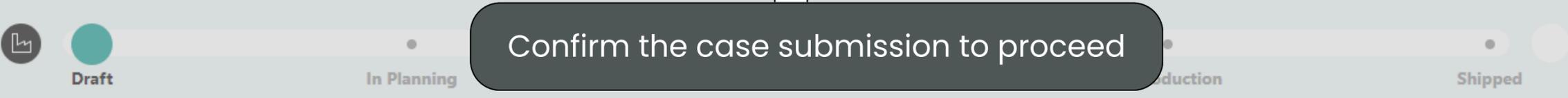
Accepted At
Not accepted

Submit case

You are about to submit the case. Would you like to continue?

Cancel the request Yes, I confirm

Status
New



Confirm the case submission to proceed

Treatment Plans

No treatment plans yet

Clinical data

Files

Dashboard > Case List

The case has been submitted.

A confirmation banner will appear after you submit the case.



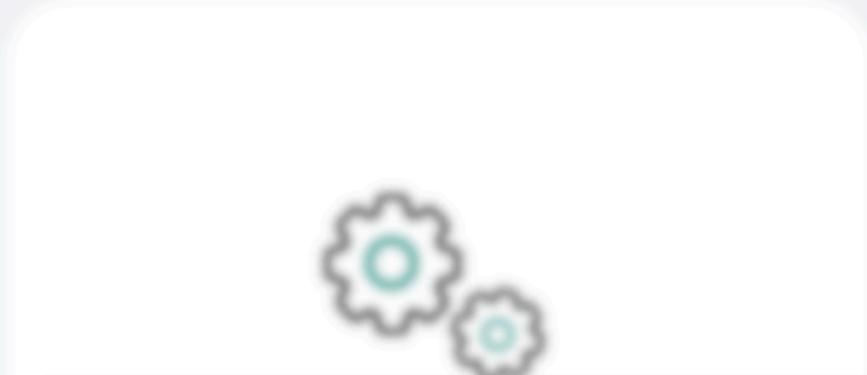
Case ID220

A unique Case ID will be generated.

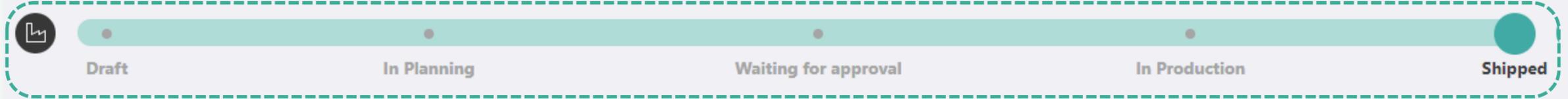
To protect the privacy of the patient, always refer to the case ID when communicating with our team.

Treatment Information

Case Name	Treatment Type
Case ID	Case Status
Created At	Updated At



The status will change from 'In Production' to 'Shipped' accordingly.



Treatment Plans

No treatment plans yet

Clinical data

ID	Treatment Type

Files

Subcategory

 Aligner Portal

Request a Remake



Overview



Total Cases
38



In Progress
18

In Progress
8

Waiting to be solved
3

Waiting to be assigned
2

Waiting to be assigned
2

On Hold
5

Search Product Name, Name or Case ID



Case ID



Per Page

10

ID	Name	Status	Created	Updated	Assigned To	Priority	Category
001	Product A	Open	2023-01-01	2023-01-02	John Doe	High	Electronics
002	Product B	In Progress	2023-01-03	2023-01-04	Jane Smith	Medium	Software
003	Product C	Waiting to be solved	2023-01-05	2023-01-06	Mike Johnson	Low	Hardware
004	Product D	Waiting to be assigned	2023-01-07	2023-01-08	Emily White	Medium	Services
005	Product E	On Hold	2023-01-09	2023-01-10	David Brown	Low	Consulting
006	Product F	Resolved	2023-01-11	2023-01-12	Alice Green	High	Support



Search by Patient name | Case Type | Select status | Search by Created Date | Search by updated Date | Case ID | Apply Filter Clear Filter

Case ID	Patient Name	Test Type	Lab Name	Created Date	Updated Date	Status	Result
182	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
183	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
184	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
185	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
186	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
187	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
188	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
189	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
190	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
191	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
192	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
193	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
194	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
195	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
196	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
197	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
198	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
199	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
200	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	

182 Test Patient

Select the case ID

Plan > Add Remake > Add Refinement



Test Patient
(Case #123)

- Home
- Case List
- Case Details
- Case Reminders
- Case Remake
- Case Refinement
- Case Remake Request
- Case Refinement Request

Treatment Information

Order Name
Case #
Created At
Accepted At

Treatment Type
Material
Aligner Case



Treatment Plans

Order Name Case # Status

Please pay attention to the mandatory requirements to proceed with the remake request.



Scroll down to the **Comment Field**




Include photos of the affected aligner and teeth, especially important in case of fit problems or manufacturing complaints such as sharp edges or breakage.



Add Other documents


Check for health conditions such as bruxism (teeth grinding or excessive clenching).

If possible, return the aligners with a short note for inspection or possible adjustment.

- 
- Post a comment in the portal to point out the need for an Upper / Lower remake for Aligner XY.
 - Doctor must indicate which aligner the patient is currently wearing.
 - Add the reason for the remake (e.g. broken aligner, lost aligner, lack of fit, sharp edges or breakage, etc.)

Add New Comment

Aligner #5 doesn't fit in the upper; gap between incisors and aligner.
0.2 mm IPR was done between 11 and 12; 13 and 14 before aligner #3 as recommended.



Modification Request

for Standard ONYX treatment plan only

If Motionviewer Software is used, request modification inside the Viewer as shown here.



Overview

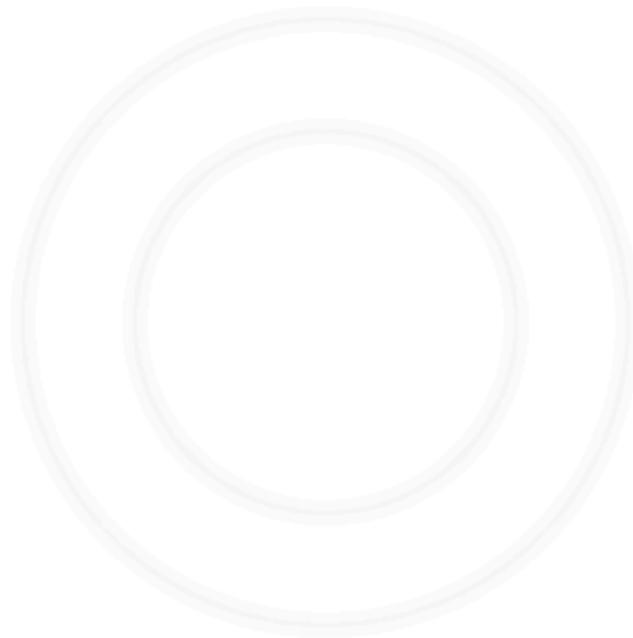

Add New Case


Direct Manufacturing

Total Cases

0

-  Idle
-  In Planning
-  Waiting for Approval
-  Request Plan
-  In Production
-  Shipped



In Planning
0

In Production
0

Waiting for Approval
0

Request Plan
0

Request Plan
0

In Production
0

Search a Product type, Patient or Case ID

Case status

From: alltime/any

To: alltime/any

No results were found. Check your spelling or try with a different keyword.



Search by Patient name | Case Type | Select status | Search by Created Date | Search by updated Date | Case ID | Apply Filter Clear Filter

ID	Case Type	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
----	-----------	-----------	----------	---------	---------	--------	---------	---------

182 | Test Patient



182	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
183	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
184	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
185	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
186	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
187	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
188	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
189	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
190	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
191	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
192	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
193	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
194	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
195	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
196	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
197	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
198	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
199	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated
200	Test Patient	Test Name	Lab Name	Case ID	Test ID	Result	Created	Updated

Dashboard > Case List

Modification Request



Test Patient
(12345678)

Home

Dashboard

Case List

Case

TP

TP

Test Patient (12345678)

Case List

Treatment Information

Case Name

TP

Created At

2023-10-27 10:00

Updated At

2023-10-27 10:00

Treatment Type

In Progress

Started At

2023-10-27 10:00

Ended At

TP



00:00:00



Start

In Progress

Waiting for approval

In Production

Final

Treatment Plans

TP

2023-10-27 10:00

TP



Clinical data

Case

TP

Treatment Type

In Progress

Files

Diagrams

Activate Windows
Go to Settings to activate Windows.

Other documents / Photos



Modification request



Test Patient
(12345678)

Treatment Information



00:00:00
Remaining Time

Modification request



Modification Reason *

Write modification instructions in detail inside the request field.

Cancel

Save



Save the request to **send the case to back planning stage.**

Clinical data

Case ID: 12345678

Treatment Type: Full Arch

Files

Diagrams

Activate Windows
Go to Settings to activate Windows.

Other documents / Photos

Add Other Documents



OPTIONAL
'Add Other Documents' allow you to upload new files to a case that's already been submitted.

Add New Comment

*** Use this field to ask questions about the case and our team will respond within 1 business day***

Dashboard > Case List

The modified Treatment Plan Simulation will be uploaded, within the agreed Turn-Around-Time.



Test Patient
(123456)

Case Details

Case Name: [Name]
Created On: [Date]
Approved On: [Date]

Treatment Type: [Type]
Submitted On: [Date]
Case ID: [ID]

Progress: [Progress Bar]

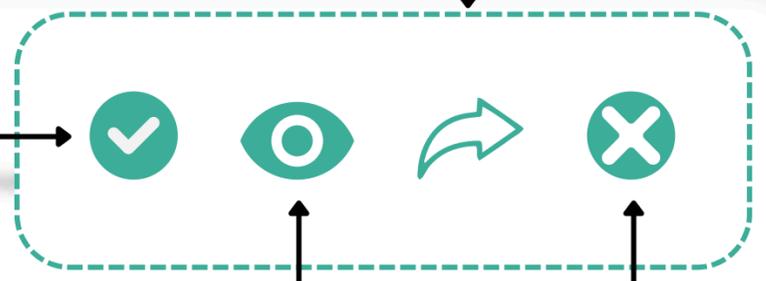
Buttons: [Accept] [View] [Share] [Reject]

Accept the plan to proceed with production

Share the link without giving the viewer access to the portal

View the simulation

Reject the plan



Plan 1

Add Review

Add Information



Test Patient
(Case #123)

Treatment Information

Order Name
TP Case

Created At
2023-10-27 10:00

Approved At
2023-10-27 10:00

Treatment Type
TP Treatment

Material
TP Material

Aligner Case
TP Case



Once approved, the status will change to **'In Production'** and **'Shipped'** accordingly.



Draft

In Planning

Waiting for approval

In Production

Shipped

Treatment Plans

TP Case

2023-10-27 10:00

TP Case

TP Case

Clinical data

Case
TP Case

Treatment Type
TP Treatment

Files

Aligner

Activate Windows
Go to Settings to activate Windows.

Other documents / Photos

 Aligner Portal

How to Add Refinement



Overview



Add New Case

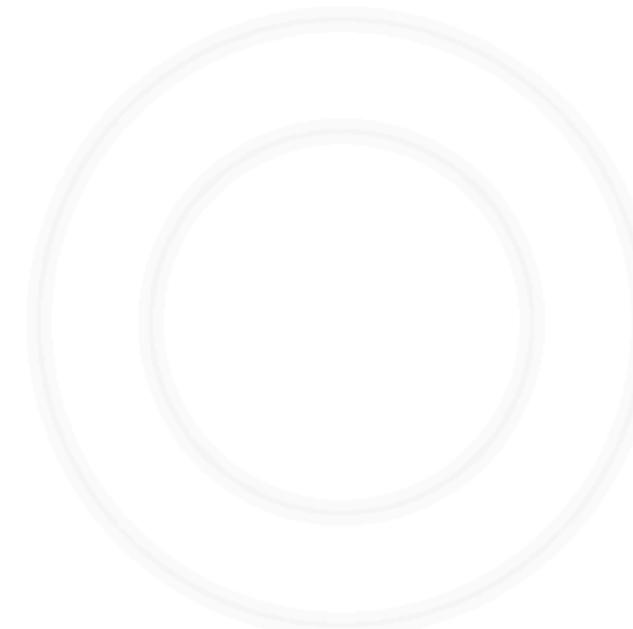


Direct Manufacturing

Total Cases

0

- Idle
- In Planning
- Waiting for Approval
- Request Plan
- In Production
- Shipped



In Planning

0

In Production

0

Waiting for Approval

0

Request Plan

0

Request Plan

0

In Production

0

Search a Product type, Patient or Case ID



Case status



From: all time



To: all time



No results were found. Check your spelling or try with a different keyword.



Search by Patient name | Case Type | Select status | Search by Created Date | Search by updated Date | Case ID | Apply Filter Clear Filter

Case ID	Patient Name	Case Type	Status	Created Date	Updated Date	Test Date	Test Result	Test Location
182	Test Patient	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Positive	Lab A
183	John Doe	COVID-19	Completed	2023-10-26	2023-10-26	2023-10-26	Negative	Lab B
184	Jane Smith	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
185	Mike Johnson	COVID-19	Completed	2023-10-25	2023-10-25	2023-10-25	Negative	Lab C
186	Sarah Brown	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
187	David Wilson	COVID-19	Completed	2023-10-24	2023-10-24	2023-10-24	Positive	Lab B
188	Emily Davis	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
189	Robert Miller	COVID-19	Completed	2023-10-23	2023-10-23	2023-10-23	Negative	Lab C
190	Maria Garcia	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
191	James Taylor	COVID-19	Completed	2023-10-22	2023-10-22	2023-10-22	Positive	Lab B
192	Lisa Anderson	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
193	Michael King	COVID-19	Completed	2023-10-21	2023-10-21	2023-10-21	Negative	Lab C
194	Anna White	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
195	Christopher Lee	COVID-19	Completed	2023-10-20	2023-10-20	2023-10-20	Positive	Lab B
196	Michelle Hall	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
197	Daniel Scott	COVID-19	Completed	2023-10-19	2023-10-19	2023-10-19	Negative	Lab C
198	Stephanie Adams	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A
199	Matthew Baker	COVID-19	Completed	2023-10-18	2023-10-18	2023-10-18	Positive	Lab B
200	Olivia Nelson	COVID-19	Pending	2023-10-27	2023-10-27	2023-10-27	Pending	Lab A

🔗 182 Test Patient

Select the case ID



Test Patient
Case ID182

Gender
Prefer not to say

Year of birth

Country

City

Email

Patient number
4f06b97f-4bb4-497b-a4b2-f5dae2d0f0ba

Treatment

Doctor Name
Test User

Created At
29-04-2024

Accepted At
30-04-2024



Draft

Treatment

6c83ac1e

Files *

Impression Type * Intraoral Scan Desktop Scan Silicone Impression

Upper scan(.stl)

Lower scan(.stl)

Bite scan(.stl)

Radiographs
Add a new file

Other documents / Photos
Add a new file

Comment

- I hereby confirm that I have filled out the form completely and truthfully. *
- I hereby confirm that I have read and accepted the Privacy policy. [Privacy Policy](#)
Furthermore, I agree to the processing of related data. *

Save

Save your request

It is **mandatory** to take new impressions and upload them when **Adding Refinement.**

Phase 2 Add Retainer Add Refinement



Status
Shipped

In Production

Shipped

Files

Radiographs

Other documents / Photos

Activate Windows
Go to Settings to activate Windows.

Clinical data

Treat:
Both arches

Overbite:

Treatment Type:
As Recommended

Overbite:

Dashboard > Case List

Case 123 has been created. Please check the information for completeness and correctness and release the case for planning by clicking on 'Submit case'.
Case [123](#) has been created.

Submit the case

'Submit the case' to send to production

Edit Case to go back. **Delete Case** to cancel and remove case from the portal.

Each saved case will go through a DRAFT stage which will allow you to make changes before submitting the final request.

Once your draft has been created, review the details thoroughly.

TP
Test Patient
(Case 123)

View
Edit
Delete

Treatment Information

Case Name	Treatment Type
Created At	Updated At
Accepted At	Original Case



Clinical data

Case 224 has been created. Please check the information for completeness and correctness and release the case for planning by clicking on 'Submit case'.

Case [Test Patient](#) has been created.

Submit the case Edit Case Delete Case



Test Patient
Case ID224

Gender
Prefer not to say

Year of birth

Country

City

Email

Patient number
28ce5a80-e1a2-4e27-9824-
a1b4999a3407

Treatment Information

Doctor Name
Test User

Created At
23-05-2024

Accepted At
Not accepted

Submit case

You are about to submit the case. Would you like to continue?

Cancel the request

Yes, I confirm



Status
New



Treatment Plans

No treatment plans yet

Read and review the warnings carefully before confirming the submission.

Dashboard > Case List

The case has been submitted.

A confirmation banner will appear after you submit the case



Case ID224

A unique Case ID will be generated

To protect the privacy of the patient, always refer to the case ID when communicating with our team.

Treatment Information

Case Name TP Case	Treatment Type TP Treatment
Created At 12/12/2023	Updated At 12/12/2023
Assigned To TP User	Case ID TP Case



Documents



Treatment Plans

No treatment plans yet

Clinical data

Case Name TP Case	Treatment Type TP Treatment
-----------------------------	---------------------------------------

Files

Attachments

Dashboard | Case List

You will receive an email notification when the Treatment Plan Simulation is uploaded or when comments from our specialists are added to the case.



Test Patient
123456

Treatment Information

Plan Name
123456

Created At
12/31/2023 10:00

Updated At
12/31/2023 10:00

Treatment Type
123456

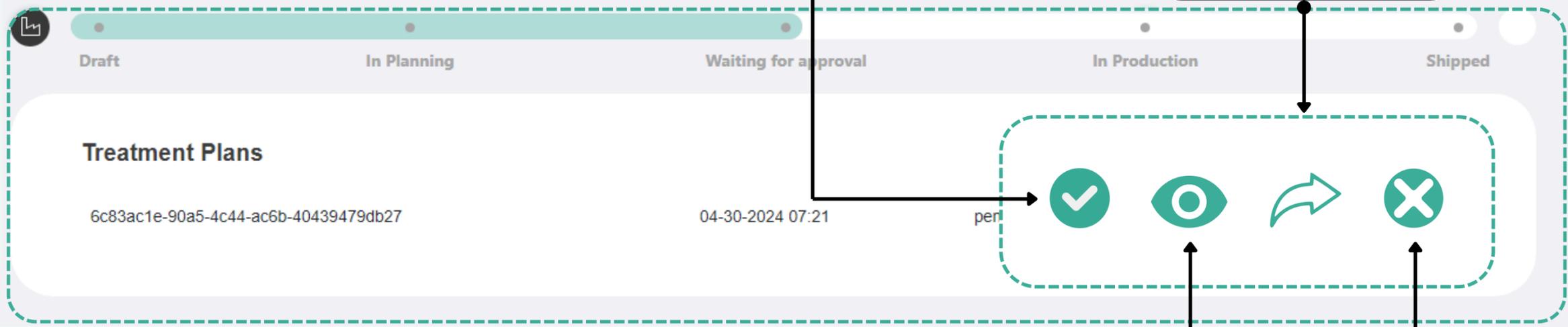
Created At
12/31/2023 10:00

Updated At
12/31/2023 10:00



Accept the plan to proceed with production.

Share the link without giving the viewer access to the portal.



View the simulation.

Reject the plan.

Clinical data

123456

123456

123456

123456



How to Add Retainer to an Existing Aligner Case



Overview

New Case

New Category

Total Cases
38

Legend:

- Open
- In Progress
- Waiting to be solved
- Solved
- On Hold
- Cancelled

In Progress
18

Cancelled
8

Waiting to be solved
3

On Hold
2

Open
2

Solved
5

Search and Filter (e.g., Name of Case ID) [Q] [Case ID] [Filter] [Filter]

ID	Name	Status	Category	Created At	Updated At	Assigned To	Priority
001	Case 1	Open	Category 1	2023-01-01	2023-01-01	John Doe	High
002	Case 2	In Progress	Category 2	2023-01-02	2023-01-02	Jane Smith	Medium
003	Case 3	Waiting to be solved	Category 3	2023-01-03	2023-01-03	Mike Johnson	Low
004	Case 4	On Hold	Category 4	2023-01-04	2023-01-04	Emily White	Medium
005	Case 5	Cancelled	Category 5	2023-01-05	2023-01-05	David Brown	Low
006	Case 6	Solved	Category 6	2023-01-06	2023-01-06	Alice Green	High

[Page 1 of 1] [Refresh] [Export]

Search by Patient name | Case Type | Select status | Search by Created Date | Search by updated Date | Case ID | Apply Filter Clear Filter

Case ID	Patient Name	Test Type	Lab Name	Created Date	Updated Date	Status	Result
---------	--------------	-----------	----------	--------------	--------------	--------	--------

182 Test Patient



Select the case ID

182	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
183	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
184	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
185	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
186	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
187	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
188	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
189	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
190	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
191	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
192	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
193	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
194	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
195	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
196	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
197	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
198	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
199	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	
200	Test Patient	PCR	Lab A	2023-10-27	2023-10-27	Pending	

Removable retainer

For an optimal fit, we recommend taking new impressions. If desired, we can also manufacture the retainers without new impressions.

Files *

Impression Type * Intraoral Scan Desktop Scan Silicone Impression

Upper scan(.stl) Choose File

Lower scan(.stl) Choose File

Bite scan(.stl) Choose File

Retainer Request *

Treat * Both arches Upper Arch Lower Arch

Retainer Type * MEMOTAIN (fixed lingual retainer) Removable plastic retainer

Patient's Chief Complaint

I hereby confirm that I have filled out the form completely and truthfully. *

I hereby confirm that I have read and accepted the Privacy policy. Furthermore, I agree to the processing of related data. * [Privacy Policy](#)

MEMOTAIN Fixed lingual retainer

It is **mandatory** to take new impressions and upload them when submitting a request for fixed Lingual Retainers.

Files *

Impression Type * Intraoral Scan Desktop Scan Silicone Impression

Upper scan(.stl) Choose File

Lower scan(.stl) Choose File

Bite scan(.stl) Choose File

Retainer Request *

Treat * Both arches Upper Arch Lower Arch

Retainer Type * MEMOTAIN (fixed lingual retainer) Removable plastic retainer

Upper Range * 2-2 3-3 4-4

Lower Range * 2-2 3-3 4-4

Patient's Chief Complaint

I hereby confirm that I have filled out the form completely and truthfully. *

I hereby confirm that I have read and accepted the Privacy policy. Furthermore, I agree to the processing of related data. * [Privacy Policy](#)

Dashboard > Case List

Case 123 has been created. Please check the information for completeness and correctness and release the case for planning by clicking on 'Submit case'.
Case 123 has been created.

Submit the case

'Submit the case' to send to production

Edit Case to go back. **Delete Case** to cancel and remove case from the portal.

Each saved case will go through a DRAFT stage which will allow you to make changes before submitting the final request.

Once your draft has been created, review the details thoroughly.

TP
Test Patient
(Case 123)

Case Name
Case ID
Case Type
Case Status
Case Date

Treatment Information

Case Name	Treatment Type
Case ID	Material
Case Type	Aligner Case



Clinical data

Case 224 has been created. Please check the information for completeness and correctness and release the case for planning by clicking on 'Submit case'.

Case [Test Patient](#) has been created.

Submit the case Edit Case Delete Case



Test Patient
Case ID224

Gender
Prefer not to say

Year of birth

Country

City

Email

Patient number
28ce5a80-e1a2-4e27-9824-
a1b4999a3407

Treatment Information

Doctor Name
Test User

Created At
23-05-2024

Accepted At
Not accepted

Submit case

You are about to submit the case. Would you like to continue?

Cancel the request

Yes, I confirm



Status
New



Treatment Plans

No treatment plans yet

Read and review the warnings carefully before confirming the submission.

Dashboard / Case ID

The case has been submitted.

A confirmation banner will appear after submitting the case



Case ID224

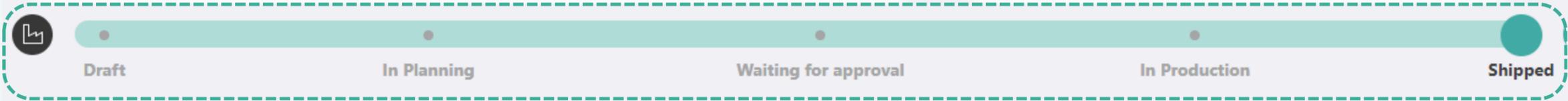
A unique Case ID will be generated.

To protect the privacy of the patient, always refer to the case ID when communicating with our team.

Treatment Information

Case ID 224	Treatment Type In Production
Created At 2023-10-27 10:30:00	Updated At 2023-10-27 10:30:00
Created By Admin	Updated By Admin

The status will change from **'In Production'** to **'Shipped'** accordingly.



Treatment Plans

No treatment plans yet

Clinical data

Case ID 224	Treatment Type In Production
-----------------------	--

Files

Attachments